

Berne energy efficiency

We, the European railway and infrastructure companies, are committed to enhancing the satisfaction of our customers and thereby increasing the modal share of rail in line with the objectives of the Green Deal.

Our vision is to provide seamless, punctual, predictable and sustainable rail transport for all customers or transported goods and to increase the efficiency of the rail networks across Europe. We want to focus on the strengths of railways and seek to actively shape the rail customer experience of the future as follows:

To achieve this next level cross-border user experience, a comprehensive, efficient and well-maintained railway infrastructure is required. We ensure that railway infrastructure as the determining factor for rail services is safe, digitalised and reliable and commit to:

These measures pave the way to increase the modal share of rail and thus contribute directly to achieving the Green Deal objectives. Our efforts need to be complemented by the necessary policy framework. We thus invite policy makers at the European and national levels to:

We believe that by working together and with the support of policymakers, we can take the cross-border rail customer experience to the next level, making rail transport the preferred choice for passengers and shippers across Europe.

Contact us for free full report

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