



Riyadh electricity rates

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Setting up utilities like electricity with the Saudi Electricity Company is one of the first things you need to do after moving to the Kingdom. Here's how.

In some ways, organizing domestic utilities in Saudi Arabia is much the same as it is anywhere else. And when it comes to electricity, it may even be easier, given that the Saudi Electricity Company (SEC) is the only distributor in the Kingdom.

If you are setting up utilities in Saudi Arabia, you will notice that you don't have a lot of options. That is because the country relies heavily on government-run public companies for electricity, water, and gas. However, this effectively makes things a lot easier for you.

Generally, the Ministry of Electricity and Water (MEW) regulates utilities in Saudi Arabia. However, the production and supply of these utilities are mostly handled by other public companies.

Electricity in the Kingdom comes mostly from crude oil and fossil fuels. However, the government is trying to change this by pushing solar and nuclear power solutions. The country is the fastest-growing electricity consumer in the Gulf. It is also the 15th largest consumer of energy in the world. In summer especially, electricity use soars as residents blast their air-cons to beat the heat.

Saudi Arabia uses type A, B, C, and G sockets. Normally, you will see the type G plugs; these are the British-style sockets with three rectangular pins. The standard voltage here is 220V with a frequency of 60Hz.

You will have to deal directly with the Saudi Electricity Company (SEC) while setting up utilities in Saudi Arabia. That is because the company is the only distributor of electricity in the country. The SEC is a public company, and the government owns more than 80% of it.

To disconnect your supply, you will have to remove the address from your account. Then, you transfer the supply to the property owner or the new tenants. You can usually also do this through the Hesabi portal.

Residential electricity supplies are charged at standard rates. You will be charged SAR0.18/kwh up to 6,000kwh of consumption. After that, the rate nearly doubles to SAR0.3/kwh. In addition, your bill will also include a standard monthly fee for your meter. The breaker capacity of each meter will determine this charge. However, you can expect this fee to be between SAR10 and SAR40 each month.

If you have a complaint about the SEC, you will have to take it up directly with them. You can do this online through Alkahraba Friends, the company website, or their social media accounts. You can also reach them on Twitter. Similarly, you can call their service center at 920001100.

The SEC takes complaints seriously. Because of this, you may be entitled to compensation. Check the website to see if this applies to you. If the SEC does not resolve your complaint within 15 days, you are entitled to a minimum SAR75 compensation. To make a claim, you must submit a request within a month of the 15 days resolution period.

Domestic gas in Saudi Arabia usually comes in the form of LPG containers. These are mostly from GASCO. This centralized public company was created in 1963 through a merger of the National Gas Company and the Saudi Manufacturing and Gas Company. However, in certain cases, your property may come with a centralized gas connection from a different company.

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