

Victron remote management

Note that any system will need to first have been able to successfully send data to the VRM Portal. As long as there has been no successful connection, it will not be possible to register the system to your VRM user account. In such case, refer to below Troubleshooting data logging and Remote Console on VRM - Troubleshooting section.

Datalogs are transmitted to the VRM Portal over the Internet, if available. All related settings are available in the VRM Online Portal menu (Device List -> Settings -> VRM online portal).

The transmission of the datalog has been designed to work also on bad internet connections. Connections with up to 70% permanent packet loss are still enough to get the data out, albeit partially delayed.

The GX device has a buffer to store a couple of days worth of logs internally. To extend this period, insert a microSD card or USB stick. You can see the internal storage status in the settings.

With or without an external storage device inserted, the GX device will always keep trying to connect to the portal and transmit all backlogged logs. That means that even with months worth of backlog, once it re-acquires an Internet connection, all of the backlog is sent out. The data is sent in a compressed manner: sending a lot of backlogged data will use considerably less bandwidth than sending the data with a continuously available internet connection.

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